

## CASE STUDY



### BT PLC – Stevenage TE

Client: BT Facilities Services

Period: September 2014

Value: £14,500.

Type of work: Re-encapsulation / re-labelling Asbestos Insulating Boards of varying sizes & at varying heights throughout the site.



### Description of Project

The BT Asbestos re-surveying programme highlighted a number of locations where the existing encapsulation of AIB had deteriorated. The boards existed in service ducts, exchange equipment floors, offices, plant rooms, and storerooms and were sited at varying heights from finished floor level.

A number of the locations were adjacent to engineering working areas e.g. main cabling frames and equipment racks and others were sited in occupied office areas.

BT staff association safety representatives were keenly interested in the work and what measures would be employed to protect their colleagues.

### Project Team

Client: BT Facilities Services – Bill Anderson

Project Manager: Michael Forsdick



### Challenges and Opportunities

Forest Environmental identified that this project presented a number of important practical issues that had to be overcome & some examples were :-

- (1) The asbestos work planning had to be completed with due consideration to other Client daily operations e.g. unplanned engineering visits to external customer faults and queries which could not be delayed.
- (2) There was the potential to disrupt BT network operations by closing off working areas so other project works or planned programmed network activities had to be considered. Focused co-operation with BT engineering teams allowed works to be completed without delay to BT works.
- (3) The site occupiers resident in offices effected important BT support tasks and disruption to their daily routine had a possible revenue impact. Forest delivered work in these areas outside of normal hours so there was minimal disruption.
- (4) Adhering to an effective communication process ensured that BT people and their visitors were made aware, in advance of intended work and close liaison with staff association representatives allayed any concerns regarding the emotive subject of asbestos. Regular contact with the BT project manager enabled the works to progress to timescale and with no visible issues.

### Client Feedback

*"A very well executed job with minimal issues. Very well done the Forest team"* Bill Anderson